

History.

Highlights of our company development.

1990 – 1995

- **Relocation** of the company's headquarter to Stuttgart
- **22 service locations** in Germany
- **Start** of services for client/server systems and network components
- Introduction of **data center automisation** and remote management
- Software **rollout** to **2.500** car dealerships
- Novell network rollout to **3.500** clients
- PC rollout with OS 370/390 emulation
- **Support** for SCO Unix for **100** car dealerships

2000 – 2004

- Our director Wolf-Rüdiger Geist starts his well-deserved retirement
- **Increase of the main warehouses** in Kaiserslautern, Unna, Hamburg and Magdeburg
- **Rollout** of **200** Windows networks
- Setup of a backup data center for an internationally acting pharmaceutical manufacturer

- **Foundation** of Citycomp Service GmbH with headquarter in Hamburg and a subsidiary in Stuttgart
- Opening of **new offices** in Unna and Weiterstadt
- Nationwide **TPM provider** for IBM mainframe and other systems and manufacturers

1988 – 1989

- **Moving** into our own new corporate building in Ostfildern (near Stuttgart)
- Additional 800 m² **storage area**
- **Expanding services** for Intel servers (IBM/HP/FSC/Dell)
- Setup of our own computing **centre for testing purposes**
- **Pioneer:** migration of hard- and software from OS 370/390 onto HP UX and AIX in **18** computing centers planned and executed.

1996 – 1999

- Start of **cooperation** with IT-SAM
- **Expansion** into 18 European countries
- Additional multi-year **service contracts** for more than **18.000** server and storage systems for large scale corporations and authorities in many European countries
- **Rollout** of hard- and software for a car manufacturer with **10.000** PCs in **12** European countries

2005 – 2007

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2008

- **Merger** with IT-SAM
- Stephan Bauer, co-founder and Managing Director, hands over **management** to F. Hartig (co-founder) and W. Nickel (founder IT-SAM) on January 1st 2008
- **Rollout** projects: provision of specialists for more than 1000 continuous man-days
- Additional multi-year **service contracts** for more than **2.600** server and storage systems for customers in a variety of sectors and in many **European countries**
- Start of services for HP SuperDome and HP Itanium servers

2010

- More than **50 international** customers
- More than **60 service engineers**
- Opening of new office in Ingolstadt (Gaimersheim) including main warehouse for Bavaria
- Additional major **service contracts** for more than **4.100** server and storage systems for customers in a variety of sectors and in many European countries

2012

- **Rollout** projects: provision of specialists for **250** man-days within **3** weeks; already **1.500** man-days provisioned by mid 2012
- More than **90 service engineers** in service
- Opening new **service and logistics base** in Hannover
- **50.000** server and storage systems in 21 countries under contract
- Implementation of new **asset management** system
- **2.300** customers

2009

- **First USA contract** from a German car manufacturer
- **New modern infrastructure** implemented for call handling, document management, information workflow, web interfaces, integration of mobile devices
- Additional major **service contracts** for more than **2.000** server and storage systems for customers in a variety of sectors and in many European countries.

2011

- New **inventory management system**
- Integration of telephony and call handling system via VOIP
- Doubling **storage area** in Magdeburg
- Additional **1000 m² storage area** in Ostfildern
- More than **70 international customers**
- First major contract **by a USA customer**
- **Rollout** projects with partially more than **400** man-days
- Additional major **service contracts** for more than **7.000** server and storage systems for customers in a variety of sectors and in many European countries

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2013

- Citycomp celebrates **25 years** of working with its clients and partners
 - Major order for **Remote Operating** received from a client of many years' standing
 - Services portfolio expanded with a **POS service**
 - **CRM system** introduced for better client and channel management
 - Over half of **2.500** quotations were converted into **purchase orders**
 - Experienced multi-vendor service specialist **Martin Heel joins the management team** as the company continues to grow and flourish
 - December 2013: Year-end accounts for **IT Services run into the millions**
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